

# Operator's Manual

**MODEL WSP-R240**

**(2inch Mobile Printer)**

**Rev. 5.0**



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All specifications are subjected to change without notice

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**WSP-R240** 2inch mobile printer operator's manual.

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## ■ Caution

Some semiconductor devices are easily damaged by static electricity. You should turn the printer "OFF", before you connect or removed the cable on the rear side, in order to guard the printer against the static electricity. If the printer is damaged by the static electricity, you should turn the printer "OFF".

## ■ Notice

The contents of this manual are subject to change without notice.

## ■ Introduction

The **WSP-R240** is suitable designed for use with a growing variety of mobile devices. Bluetooth/Serial interfaces make the WSP-R240 the perfect comrade for applications such as point of transaction warehousing, distribution, point of sales, hospitality, gaming and healthcare.

The general features of **WSP-R240** printer are as follows:

- ▶ Pocket size (79.5 X 114.3 X 43.6mm)
- ▶ Light weight (217g) for true mobility.
- ▶ Very silent printing thru direct thermal printing method.
- ▶ High speed(80mm/sec, MAX)
- ▶ High resolution(203dpi : 8dots/mm)
- ▶ UART(RS-232C or TTL), Bluetooth Ver 2.1 + EDR  
USB [option] Interface
- ▶ Intuitive LED's indicate Power(on/off),Error, Bluetooth status, Battery status
- ▶ Support Magnetic Stripe Reader [option].
- ▶ Support text and graphic printing.
- ▶ Easier paper loading by CLAMSHELL design.
- ▶ One touch paper cover
- ▶ Printer door open & Paper-out sensor
- ▶ Easier maintenance with self-diagnostics.
- ▶ In field programming – Update Firmware, Download Fonts and Logos
- ▶ Microsoft Windows XP / VISTA / 7 / CE / Linux / Android compatible.
- ▶ Free fall: 1.5 meter onto concrete
- ▶ Flow control : Software (XON/XOFF)  
※ Hardware flow control not supported in printer.
- ▶ Agency Approvals



## ■ Operating Precautions

Please follow the precautions below to enjoy and maintain the full performance of the printer.

### ▶ Using the Printer

- Be careful not to drop or bump the printer on a hard surface.
- Do not install the printer in direct sunlight or such areas.  
Suitable environment for the use of the printer is as follows:
  - ◆ Operating temperature : -10°C to 50°C
  - ◆ Relative humidity : 30% to 80%
- Do not install the printer near devices that generate strong electromagnetic fields such as a copy machine.
- Do not open the platen cover during printing .
- Do not remove or reinstall the communication cable during printing or transmission.
- Do not touch the connectors of the communication during printing.
- Switch the POWER OFF when not in use.
- Do not use other solvent.
- The AC adapter, the battery charger and the battery pack may become warm when in use. This is normal and is not a malfunction.
- When the battery pack is used at low temperature, the length of time the printer can be used may be shortened.

### ▶ Thermal Paper Handling

- Store the thermal paper in a cool, dry and dark place.
- Do not rub the paper with hard object.
- Do not leave the paper with hard object.
- Do not allow plastic film, erasers, or adhesive tape to touch the paper for long periods.
- Do not stack the thermal paper with diazo copies immediately after copying or wet-type copies.
- Do not use chemical glue.
- Always use the clean thermal paper.

**■ Note**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation.

These equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception , which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

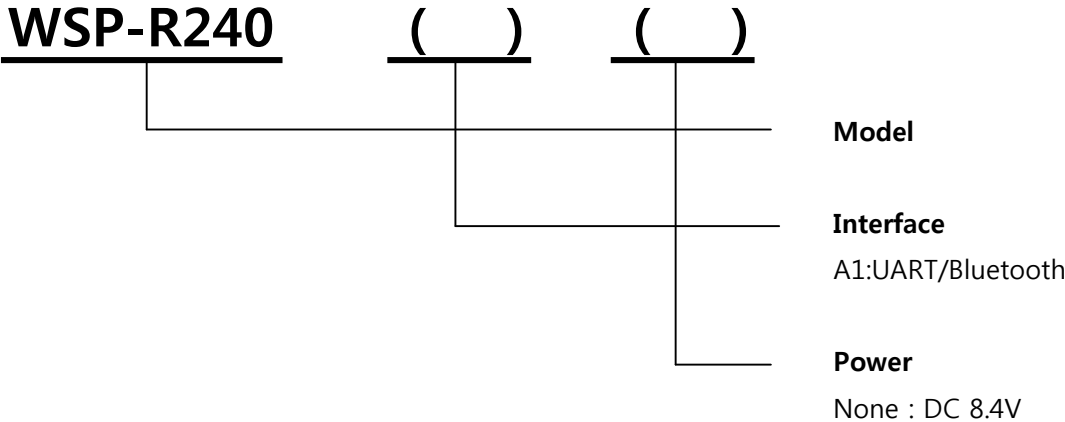
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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# 1. Outline

## 1.1. Model classifications



## 1.2. Product Part Number System

**Model name / Interface Spec.**

<p>S40</p> <p>SC30</p> <p>W25</p> <p>.</p> <p>.</p> <p>.</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="2">Wired</th> <th colspan="2">Wireless</th> </tr> </thead> <tbody> <tr> <td>A</td> <td>RS-232C</td> <td>1</td> <td>Bluetooth</td> </tr> <tr> <td>B</td> <td>TTL</td> <td>2</td> <td>IrDA</td> </tr> <tr> <td>C</td> <td>USB</td> <td>0</td> <td>None</td> </tr> <tr> <td>D</td> <td>RS-485</td> <td></td> <td></td> </tr> <tr> <td>E</td> <td>Parallel</td> <td></td> <td></td> </tr> <tr> <td>Z</td> <td>None</td> <td></td> <td></td> </tr> </tbody> </table>	Wired		Wireless		A	RS-232C	1	Bluetooth	B	TTL	2	IrDA	C	USB	0	None	D	RS-485			E	Parallel			Z	None			
Wired		Wireless																												
A	RS-232C	1	Bluetooth																											
B	TTL	2	IrDA																											
C	USB	0	None																											
D	RS-485																													
E	Parallel																													
Z	None																													

Example) 1. Porti-S40    UART/Bluetooth    Part No. ⇒ S40/A1  
 2. Porti-SC30    Bluetooth Only    Part No. ⇒ SC30/Z1

Note) The above table is the interface format which is supported.  
 But some of the interfaces are not supported according to the product  
 and please contact us, if you have any questions regarding the interface.

### 1.3. Specifications.

Item	Specification
Printing method	Direct thermal line printing
Characters per line	42cpl (MAX)
Character size	Eng. : 9*24dots, 12*24dots    Kor. : 16*24dots, [24*24dots]
Optional Characters	Simplified/Traditional Chinese, Arabic, Cyrillic, Russian, Turkish, Greek, Japanese, Persian, Latin9 and Others upon request.
Resolution	203dpi, 8dots/mm
Print width	2-inch (48mm, 384dots)
Printing speed	80mm / sec (MAX)
Dimensions	79.5 X 114.3 X 43.6mm (Standard) 79.5 X 118.2 X 43.6mm (MSR option)
Weight	217g (Including battery)
Interface	UART(RS-232C or TTL) , Bluetooth Ver2.1 + EDR USB[option]
Paper supplied	Thermal roll paper, Label roll (58mm wide, 40ø)
Barcode supplied	1-dimension : Code128, Code39, I2/5, Code93 UPC, EAN, KAN, JAN, CODABAR 2-dimension : PDF417, QR Code, DATA Matrix, Micro PDF417, Truncated PDF417
Driver	Microsoft Widows XP / VISTA / 7 Windows CE, Linux, Android OS driver compatible
Black mark	Support black mark detection
H/W spec.	MCU : Renesas 32Bits, FLASH : 8M bytes, RAM : 16M bytes
Receive buffer size	1M bytes
MSR [option]	ISO 7810 / 7811 / 7812 Triple tracks(1&2&3) Reading
Battery	Rechargeable 7.4V DC , 1100mAh (Li-ion)
Battery duration	1 hour continuous printing
Battery Charger	Input (100~250V AC 50~60Hz) Output(8.4VDC/0.8A), 4hours full charge time

(Continue...)



Item	Specification	
Environment Conditions	Temperature	-10°C ~ 50°C (operating) -10°C ~ 70°C (storage)
	Humidity	30% - 80% (operating) 10% - 90% (storage)
MCBF (Mean Cycle Between failure)	Mechanical	37,000,000 lines
	Head	Approximately 50 Km

&lt; Table 1 &gt;

## 2. Setting up the printer

### 2.1. Printer & Accessories

Your printer box should include these items. If any items are damaged or missing, please contact your dealer for assistance.



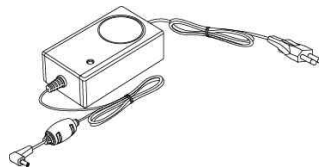
**WSP-R240**



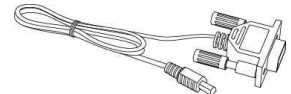
**Battery Pack**



**Thermal roll paper**

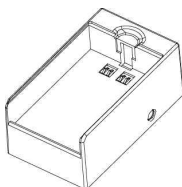


**Battery charger adaptor**

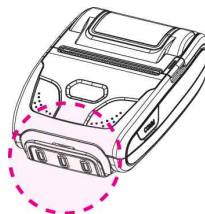


**Communication cable**

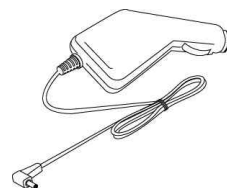
#### ▼ OPTIONAL



**External Battery Cradle**



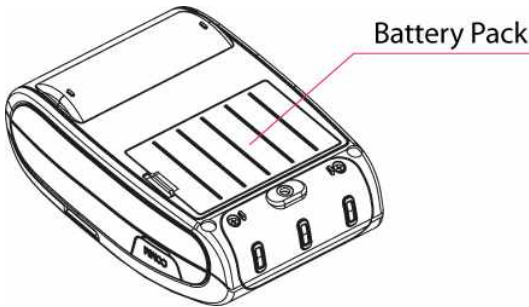
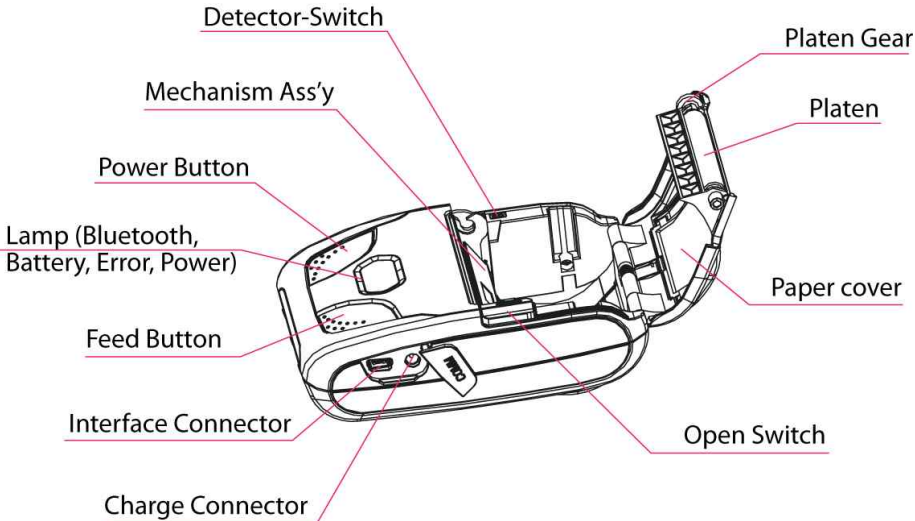
**MSR**



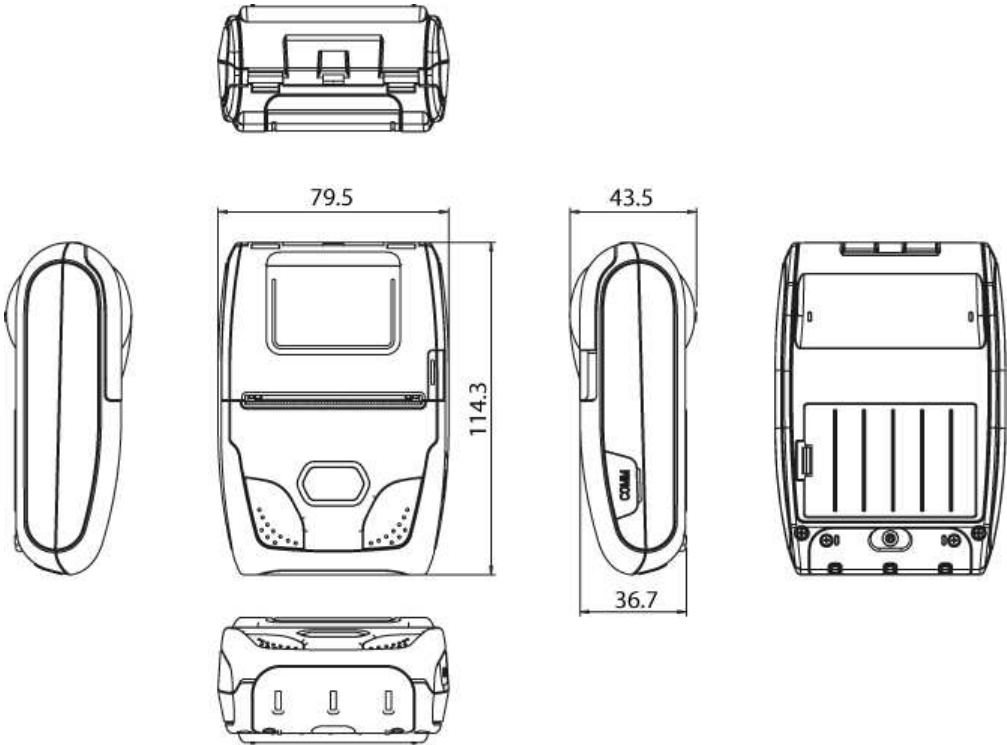
**Car charger**

## 2.2. Printer Features

► Part Name



► Dimensions

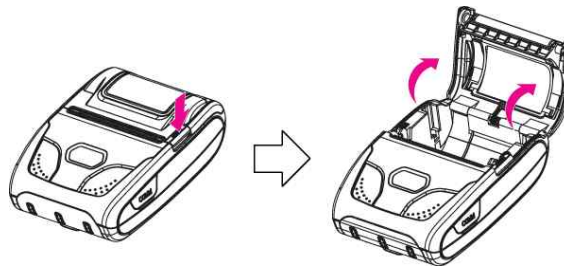


## 2.3. Replacing the paper roll

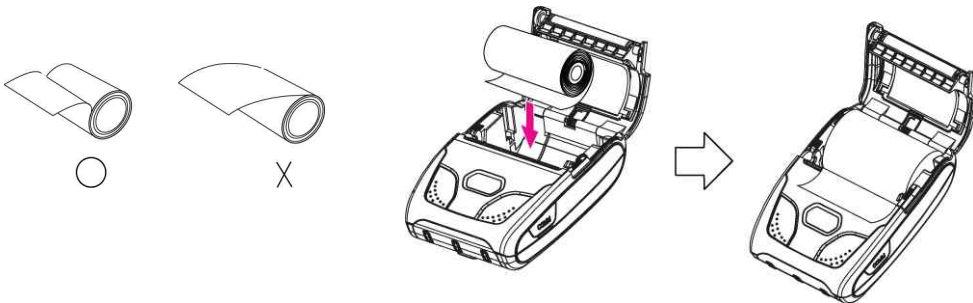
**Note :** Be sure to use paper rolls that meet the specifications.

Do not use paper rolls that have the paper glued to the core because the printer can not detect the paper end correctly.

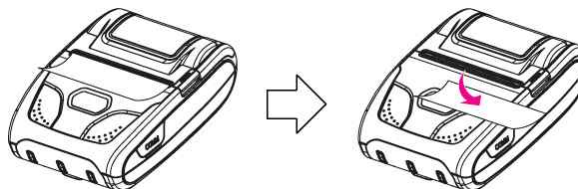
1. Make sure that the printer is not receiving data; otherwise, data may be lost.
2. Open the paper cover as the "One-Touch" way by pressing the button in the arrow direction like the picture.



3. Insert the paper roll as shown.



4. Tear the excess paper off using the edge of paper door as a tear bar.



## 2.4. Power supply

### 2.4.1. Internal power supply

The following specification is requested for Power supply.

Battery Charger : DC 8.4V/0.8A

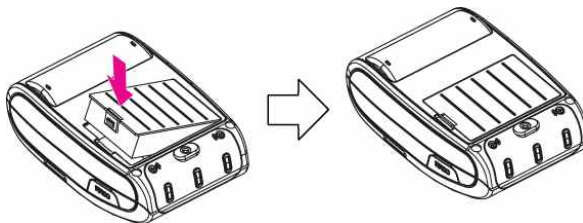
Avoid using power supply which its power capacity of power current is extremely high.

### 2.4.2. Installing the Battery

- NOTE :**
- Before installing or removing the battery pack, ensure the printer is OFF.
  - If the printer is not used for long period of time, remove the battery pack from the printer.

① To install battery pack, proceed as follows:

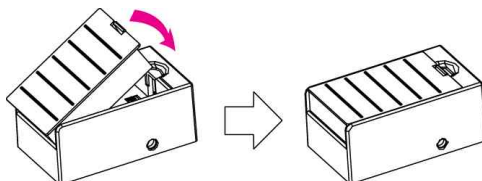
-Insert the Battery Connector in the direction of the arrow.



② To remove battery pack, proceed the above order reverse.

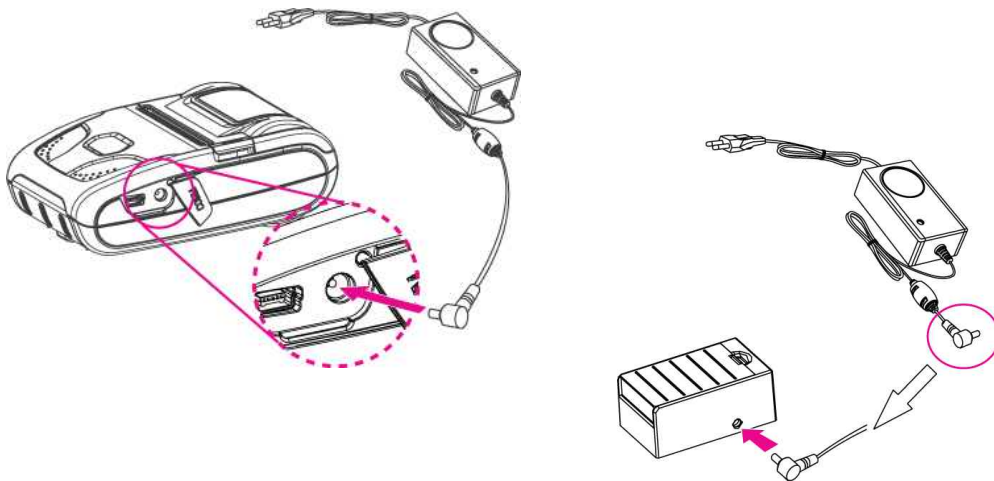
③ The battery pack install into External Battery Cradle.

- Insert the battery pack in the direction of the arrow.



### 2.4.3. Recharging the battery

For recharging the battery pack, install the battery pack in the printer. Insert the Battery Charger or External Battery Cradle to the charge connector of the printer.



- NOTE :**
- While charging the printer, turn off the printer power.
  - Do not remove the battery during charging.
  - The battery is consumable parts and when purchasing, compared to the use hour is gradually decreases. (Warranty 6 month)
  - If the printer is not used for a long time, unplug the power cord from the printer and outlet.
  - The recharging time depends on the voltage level and ambient temperature of the battery. Normally, it takes about 4 to 5 hours to recharge a battery pack.
  - You must use only the supplied adapter.
  - Red Lamp : charging the battery.  
Green Lamp: charging is finished.

## 2.5. Set operation mode

In keeping on pressing the Feed and Power button simultaneously until after the **ERROR lamp** blinks 5 times, the printer comes out at the circumstance to change the printer mode. (refer to Table 2)

\*\* Only the printer which support iOS Bluetooth interface comes out at the circumstance to change the printer mode. (Bluetooth Mode or Bluetooth(iAP) Mode).

\*\* **Manipulation methods** :

1. Press Feed and Power buttons simultaneously until the **ERROR lamp** blinks 5 times and then keep pressing two buttons for 2 Seconds.
2. After the printer beeps twice, the Bluetooth mode is changed and it will print the result of change.
3. The changed mode can be checked in the printout.

Example ) If the printer is in Bluetooth Mode -> Bluetooth(iAP) Mode

If the printer is in Bluetooth(iAP) Mode -> Bluetooth Mode

- **POWER button** : use for changing OPTION status. (**Error Lamp**)
- **FEED button** : use for changing MODE status. (**Power Lamp**)

[Example] The defaults of the printer are :

RS-232C / 9600 bps / 8 data bit / No parity / 1 stop bit / Density low  
/ Mark use / Sensor low / Power down 5 minute

If a user wants to modify the defaults with

Bluetooth / 57600 bps / 7 data bit / Odd parity / 2 stop bit / Density high  
/ Mark no use / Sensor medium1 / Power down no use



- ▶ Press MODE & POWER Button during the Error Lamp flickers 5 times.
  - You will see the Power Lamp and the Error Lamp flickers once.
  - Press the **POWER Button** twice and the Error Lamp flickers 3 times.  
And then, interface mode has set to **Bluetooth** mode.
- ▶ When you press **POWER button** once again, Power Lamp flickers twice and the Error Lamp flickers once.
  - Press **POWER Button** 3 times, Error Lamp flickers 4 times.  
And then, baudrate has set to **57,600 bps**.
- ▶ When you press **POWER Button** once again, Power Lamp flickers 3 times and the Error Lamp flickers twice.
  - Press **POWER Button** once, Error Lamp flickers once.  
And then Data Bit has set to **7 data bit**.
- ▶ When you press **FEED Button** once again, Power Lamp flickers 4 times and the Error Lamp flickers once.
  - Press **POWER Button** once, Error Lamp flickers twice.  
And then the Parity bit has set to **Odd parity bit**.
- ▶ When you press **FEED Button** once again, Power Lamp flickers 5 times and Error Lamp flickers once.
  - Press **POWER Button** once, Error Lamp flickers twice.  
And then the density has set to **2 stop bit**.
- ▶ When you press **FEED Button** once again, Power Lamp flickers 6 times and Error Lamp flickers once.
  - Press **POWER Button** twice, Error Lamp flickers 3 times.  
And then the density has set to **Density high**.
- ▶ When you press **FEED Button** once again, Power Lamp flickers 7 times and Error Lamp flickers twice.
  - Press **POWER Button** once, Error Lamp flickers once  
And then the mark has set to **Mark no use**.

- ▶ When you press **FEED Button** once again, **Power Lamp** flickers 8 times and **Error Lamp** flickers once.
  - Press **POWER Button** once, **Error Lamp** flickers twice
  - And then the sensor has set to **Sensor medium1**.
- ▶ When you press **FEED Button** once again, **Power Lamp** flickers 9 times and **Error Lamp** flickers five times.
  - Press **POWER Button** once, **Error Lamp** flickers once
  - And then the power down has set to **Power down no use**.

If all the mode have set, press the **POWER Button** and the **FEED Button** at the same time after then release the buttons at the same time.

The printer will print out the mode status which has modified.

**(Bluetooth / 57600 bps / 7 data bit / Odd parity / 2 stop bit / Density high / Mark no use / Sensor medium1 / Power down no use)**

If the status is not correct, please try it again according to the procedure.

MODE	POWER Lamp (Green)	ERROR Lamp (Red)	Option
Communication Port	1	1	UART(RS-232C)
		2	Protocol UART(RS-232C)
		3	Bluetooth
		4	Protocol Bluetooth
		5	Bluetooth(iAP)
Baud Rate	2	1	9600 bps
		2	19200 bps
		3	38400 bps
		4	57600 bps
		5	115200 bps
Data Bit	3	1	7 Data bit
		2	8 Data bit
Parity	4	1	No Parity
		2	Odd Parity
		3	Even Parity
Stop bit	5	1	1 stop bit
		2	2 stop bit
Density	6	1	Density Low
		2	Density Medium
		3	Density High
Mark	7	1	No use
		2	Use
Sensor	8	1	Low
		2	Medium1
		3	Medium2
		4	High

(Continue...)

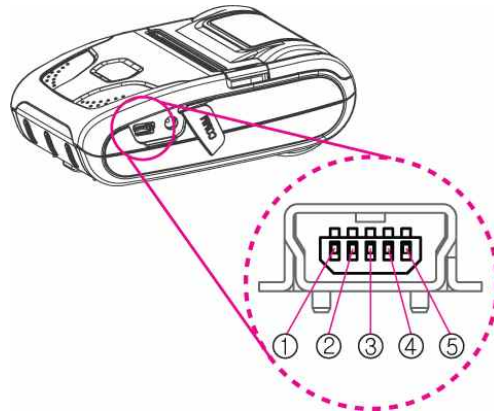
MODE	POWER Lamp (Green)	ERROR Lamp (Red)	Option
Power Down	9	1	No use
		2	1 minute
		3	2 minute
		4	3 minute
		5	4 minute
		6	5 minute

&lt; Table 2 &gt;

Notice : Bluetooth(iAP) is the mode which is used in iPod, iPhone and iPad  
Whole aspect.

## 3. Interface

### 3.1. UART(RS-232C or TTL) or USB



(Fig.3.1)

The WSP-R240 printer has a UART(RS-232C or TTL) or USB interface and is connected by means of a 5 pin mini USB socket. In the following table, the signals present on the Mini- USB socket are listed:

#### ① UART(RS-232C)

Pin no	Signal Name	Direction	Function
1	TxD	Output	Transmit Data
2	RxD	Input	Receive Data
3	CTS	-	-
4	NC.	-	-
5	GND	-	Ground

#### ② USB

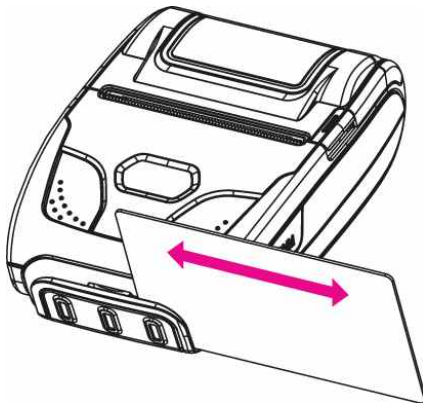
Pin no	Signal Name
1	VCC
2	DATA "+"
3	DATA "-"
4	-
5	GND

**NOTE :** ● When data receiving, when it removes the communication cable, it loses a data.

### 3.2. Bluetooth

Category	Specification
Bluetooth Spec.	Bluetooth Ver2.1 +EDR / Class2 (10m)
Frequency Range	2.4GHz ISM BAND
Data Transmission Rate	57600bps Fixed.
Data bit	8 Data bit Fixed.
Parity bit	No parity Fixed.
Stop bit	1 Stop bit Fixed.

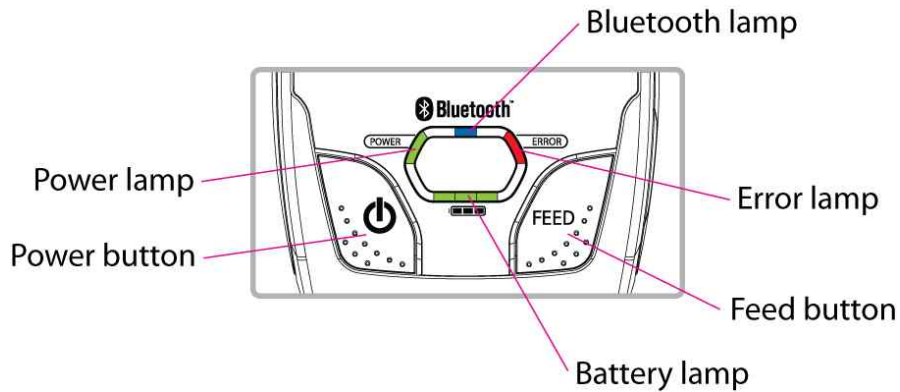
### 3.3. Card Reading



Please take notice that Magnetic Stripe Card should be swapped in direction of arrow. Card can be read in both

## 4. Using the printer

### 4.1. Control panel



(Fig.4.1)

#### ► Button

##### - FEED Button:

When the printer is on, paper can be feed manually by pressing and holding the FEED button for more than one second.

##### - POWER Button:

① When of 5 or more seconds presses and power comes to on or off.

② After pressing the POWER and the FEED button simultaneously, if the ERROR lamp 5 turn signals POWER button is converted with MODE functions.

: In keeping on pressing the **Feed and Power button** simultaneously until after the **ERROR lamp** blinks 5 times, the printer comes out at the circumstance to change the printer mode.

(Refer to **2.5. Set operation mode** for details about mode conversion)

## ► Panel lamp

- **Power** : Printer is ON and ready to receive data.  
(GREEN)
- **Error** : Indicates a fault condition or a printer error.  
(RED) (i.e : no paper, paper cover opened. etc.)
- **Bluetooth** : Indicates a Bluetooth connection status.  
(BLUE)
- **Battery Power** : These lamps(Green) indicated the battery power remaining.  
(GREEN) The battery gain in quantity and these lamps are on the decrease.  
If so, you must recharge the battery by using the battery charger.

## 4.2. The self test

The Self-Test checks whether the printer has any problems. If the printer does not function properly, contact your dealer. For Self-Test, turn on the power while holding down the FEED Button. The Self-Test checks the following :

- 1) Make sure paper roll has been installed properly.
- 2) The Self-Test prints the current printer status, which provides the control ROM version and the communication method setting.
- 3) After printing the current printer status, Self-Test will print a pattern using the built-in character set.
- 4) The Self-Test automatically ends.

The printer is ready to receive data as soon as it complete the Self-Test.



## 5. Consumable Parts

### 5.1. Recommended paper

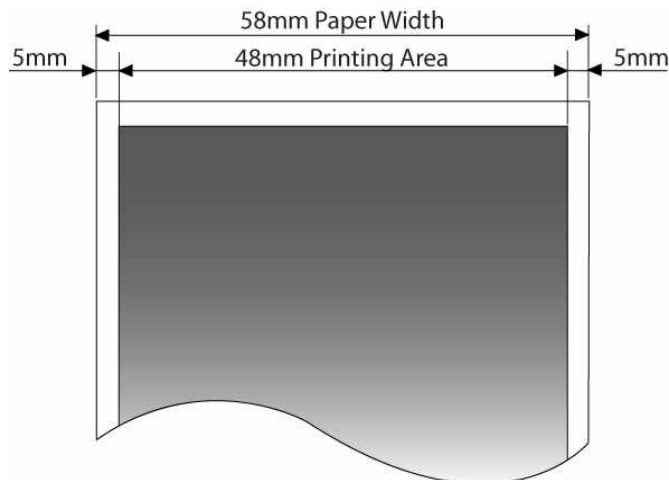
Type	: Thermal Paper
Paper width	: 58mm
Paper thickness	: $60 \pm 5 \mu\text{m}$
Outer diameter	: $\text{Ø}40\text{mm}$ or less
Recording side	: Outside of roll



#### Cautions

1. Do not paste the paper to the core, and the roll paper which has near end mark printing on its near end is recommended.
2. Chemicals or oil may change the color of paper, or printed characters may fade.
3. Change of paper color starts from approx. 70 °C.  
Pay attention to heat, humidity and sun light.
4. Color of paper may be changed by being scratched by nail or hard metal, etc.

### 5.2. Printing position



## 6. Revision History

Date	Version	Comments
Mar. 03. 2011	1.0	Initialize
May. 03. 2011	2.0	Weight Change (215.3g -> 217g)
Jan. 20. 2012	3.0	p18 : Bluetooth(iAP) Mode option Added (only iPod, iPhone, iPad use) Sensor option -> AUTO delete
May. 10. 2012	4.0	p16 : Bluetooth Mode or Bluetooth(iAP) Mode setting addition
Jul. 17. 2012	5.0	p3 : ▶ One touch paper cover ▶ Printer door open & Paper-out sensor Added. p8 : H/W Spec. change